

MOORSIDE SURGERY

FRIENDS OF MOORSIDE PPG

The Minutes of the meeting held on Friday 31st January 2020

Present: - MB, AS, AP, MP, JH, CS, MD, Collette Ross (Practice Manager), Elizabeth Polignone (PA to Practice Manager).

Apologies:

Introductions.

Collette introduced Elizabeth to the members of the Friends of Moorside PPG and in turn all members introduced themselves.

New Services

In April 2019 Primary Care Networks was introduced which created a network between local practice which includes Moorside, Farrow Medical Centre, Wrose and Rockwell Medical Centre, and Ashcroft Medical Centre. This enables the practices have shared services. Within Moorside we now have a Social Prescriber where patients can be referred by their GP or self-referral, Citizens Advice Bureau – 1 hour appointments and an ex Community Nurse who is working with patients on the frailty register.

From 2021 we may have a Paramedic to work within the Network.

The Friends of Moorside suggested an in house Podiatry service would be beneficial and have agreed that this will be their first project seeing what is currently available in the area.

New Staff

Cheryl Sargeant started with the practice at the beginning of January as Practice Nurse and Elizabeth Polignone as PA to Collette.

Extended Access

This is a service done for the Network patients and is being held at Moorside Practice on Wednesday evenings between 6.30pm and 9.30pm. There is 1 GP and 4 Nurses (currently doing asthma and cervical screening appointments). Hopefully from April 2020 diabetic reviews and bloods will also be offered within extended access. Currently this is manned by locums. Need to look at how we advertise this service to patients.

The Ridge and Pickton Surgeries also offer a walk in service on Saturdays. Need to look at how we advertise this service to patients.

e-Consult

Patients can contact their surgery, fill out form to say about their conditions (like a referral into the practice) and will be contacted back by the end of the next day.

Texting of results

Once patients give their consent to receive text messages then can send test results by text. The practice will be trialing this and the Friends of Moorside members gave consent to be test patients.

CQC Annual Review

Mid January Collette has the CQC annual review by telephone. All went very well and the CQC are happy to put the next review to next year.

GP Staff

Partners are : Dr Seemab Khan, Dr Jonathan Dixon, Dr Alicia Taylor, Dr Louise Gazeley and Dr Elizabeth Pennington. Dr Pennington is currently looking at retirement.

Salaried GP's : Dr John Sullivan, Dr Humara Rashid, Dr Kay Kennis.
GP Registrar : Dr Hadiya Mahmood

Care Homes

Work is going on around the management and visiting of care homes. This is a new incentive to align care homes with other local surgeries where there may be a crossover of GPs/Nurses visiting the same care homes.

Medical Students

We currently have a lot of Medical Students with us from Leeds University. These are 3, 4 and 5 year students. Dr Louise Gazeley is their Lead.

Medication

There has recently been a shortfall in medications. This may be to do with Brexit.

Prescriptions

AS raised the problem of when he gets his repeat prescriptions 3 are printed off. Collette to look into.

Crisis Packs

These have stopped being given to patients. Need explanation as to why? Maybe patients stockpiling? Patient who would normally have been able to use their crisis pack has to phone 999 and attend hospital to be given the same medication. Collette to ask Caroline Dixon to run an audit and find out.

Friends of Moorside PPG

Elizabeth will email out the minutes of the meeting and arrange for them to be put onto the practice website. Agreed to just put initials onto the minutes for the website. Look into the possibility of having a Virtual PPG group so if patients can't attend the meetings they can still have an input.

**Next Meeting – Friday 28th February 2020
11.00 am**